



Mindbody is migrating to the AWS cloud.

Here's some helpful info about short, scheduled downtimes.

Hi there,

Mindbody is migrating to the AWS cloud.

For you, this means:

- Continued [industry-leading security](#) and reliability improvements
- Even faster delivery times for enhancements, features, and other product improvements that help you grow your brand
- Scalability no matter how much you grow

To accomplish this migration, we've scheduled several short windows of downtime. Moving smaller pieces of our software over time helps mitigate the risk of additional downtime. Those scheduled windows, detailed below, are subject to change.

Saturday, April 17, 9:00 PM - 12:00 AM PDT, for approximately 1 hour, Mindbody will not be available, including the core software, point of sale, online booking, and door access. Your clients will not be able to login and book through your online booking page, branded mobile app, or the Mindbody app. Your staff and clients will not be able to access your Virtual Wellness Platform live stream classes or VOD content.

Saturday, May 1, 9:00 PM - 1:00 AM PDT, for approximately 1.5 hours, Mindbody will not be available, including the core software, point of sale, online booking, and door access. Your clients will not be able to login and book through your online booking page, branded mobile app, or the Mindbody app. Your staff and clients will not be able to access your Virtual Wellness Platform live stream classes or VOD content. Throughout this time frame you may experience additional intermittent interruptions.

Saturday, May 15, 9:00 PM - 12:00 AM PDT, for approximately 1 hour, Mindbody will not be available, including the core software, point of sale, online booking, and door access. Your clients will not be able to login and book through your online booking page, branded mobile app, or the Mindbody app. Your staff and clients will not be able to access your Virtual Wellness Platform live stream classes or VOD content.

Saturday, May 22 9:00 PM - 12:00 AM PDT, for approximately 1 hour, Mindbody will not be available, including the core software, point of sale, online booking, and door access. Mobile apps and the Virtual Wellness Platform live stream classes and VOD content will be available during this window.

During these scheduled downtimes, we'll keep our [status page](#) updated to let you know when Mindbody is up and running again. Don't have time to keep an eye on this page? [Sign up for automatic updates.](#)